

Structured On-The-Job Training: Unleashing Employee Expertise in the Workplace

By Ronald L Jacobs



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Structured On-the-Job Training offers a practical, easily applicable approach to a crucial but often frustrating process. Designed for managerial, technical, and awareness training, the book offers a six-step program that combines the consistency and reliability of formal classroom training with the relevance of learning in the actual work setting. This revised and updated edition is the perfect blueprint for business success through planned training on-the-job.



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Editorial Review

From Scientific American

"In our service-driven bank environment, line managers must have well-trained employees to meet the needs of customers. This is a challenge for managers and the HRD function. This book addresses this issue head-on, and will likely become an essential part of our managers' human resource tool kit."

From The New Yorker

"Most people get trained on-the-job anyway, so why not save a ton of money and do the training right? Jacobs and Jones show us how to do it by providing easy-to-understand information and guidance. Certain to be the standard for training managers who want to get the most impact while capturing the expertise of employees already on the payroll."

Review

"I have used this approach to structured OJT, and it produced great training results as promised. This book contains everything needed to implement effective OJT programs in all types of organizations, quickly and logically." -- Rodger M. Lyman, Director, Employee Training, CompUSA, The Computer Superstore

Users Review

From reader reviews:

Georgia Martinez:

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